Murgray D. John

Queens Village, NY | (917) 628-1007| jmurgray@gmail.com | linkedin.com/in/murgray

Education

Queens College: *B.A. Computer Science*   May 2021
Relevant Coursework: OOP in Java, OOP in C++, Discrete Math, Data Structures and Algorithms, Design and Analysis of Algorithms, Software Engineering
Programming Languages: Java, C++, Python
Technical Skills: Microsoft: Windows 10, 8, 7. Office: 2016, 2013. Office 365: Email, SharePoint, basic apps

Work Experience

Relevent Sports Group *New York, NY*   Nov 2018 – Dec 2019
Technical Support Engineer
- Set up complete computer systems for employees, from imaging to employee desk
- Documented and updated knowledge base system
- Handled remote management of client computers and servers
- Performed advanced Active Directory and Exchange user and group maintenance tasks
- Created documentation for software used company-wide
- Managed company's technical assets and inventory
- Fixed office hardware, including printers, TVs, scanners, etc.

JohnO Technologies Inc. *Queens, NY*   May 2015 – Nov 2018
Help Desk Support
- **Windows Administration**:
    - AD: Used Active Directory to manage user and computer accounts, groups, and GPO
    - SQL: Logged into central SQL database systems and extracted required data.
    - Office 365: Used Email, Calendar, and SharePoint to work on assigned projects.
- **Coding**:
    - Logged on to Godaddy.com domain to register new websites and email addresses.
    - Used WordPress templates, HTML, CSS, and php for site creation
    - Coded for sites: JohnOTech.com, Murgray.com, RealtorOwen.com
- **Office Assistance**:
    - Answered incoming calls and scheduled IT support services for current clients.
    - Used MS Office to create spreadsheets, and word documents.
    - Used Outlook to send email, create calendar appointment and tasks.

Volunteering

McKinley-Brighton Elementary School *Syracuse, NY*   Nov 2017- May 2018
- Helped 5th grade students assemble Vex IQ Claw Robots.
- Refereed at the robotics competitions.
- Troubleshooted any software/hardware issues the robots experienced.
- Explained the science and technology behind daily explorations.

Awards

Best Hack for Boston - *Boston, MA*   Feb 2019

- Awarded at TechTogether Boston for a program that stored the inventory for shelters in Boston and displayed what items the shelter was missing so that people could donate.

Best Hack that Benefits Women - *Queens, NY*   Oct 2018

- Awarded for the website I built that allowed women to discuss and bond over their work experiences.